



# How Do I Change the Card Attached to my Monthly Plan?

You can attach a different card to each Hoop Haven Plan –

Here's how you change it.

- [Log In](#) to your Hoop Haven Account
- Select **My Classes**

Current	Upcoming	Previous						
Plan	Class	Player	Next Lesson	Course End	Ability	Instructor	Booking Type	
<a href="#">View</a> <a href="#">Re-book</a>	<b>Saturdays at 12:30 PM</b> Hornsey School For Girls		Saturday, 12 October 2024 - 12:30 pm	22 Dec 2024	Under 12 years old	Mr Andrew Joseph	Trial	 <a href="#">View</a>

- For the plan you wish to edit, click **View**

Saturdays at 12:30 PM, Under 12 years old, Mr Andrew Joseph

## Payment Details

[View all payments](#)

**NEXT PAYMENT DUE**  
£40.00 on Friday, 1 November 2024

**CARD REQUIRED** +

Card ending  v

[Update](#)

[Cancel this Plan](#) [Back to Classes](#)

- If you have another card already saved to your account it can be selected from the drop-down **Card** list
- Click **Update**

## Adding a New Card

- Click the “+”

**NEXT PAYMENT DUE**  
£40.00 on Friday, 1 November 2024

**CARD REQUIRED**

Card ending [REDACTED]

+

Update

- Enter the **Name on Card**
- Enter the long **Card Number**
- Enter the card **Expiry Date**
- Enter the **CVC** number
- Enter the **Billing Postcode**

**Add Card** ×

**NAME ON CARD**

[Empty field]

Please note: Unfortunately we are not able to accept payments via American Express

**CARD NUMBER**

1234 1234 1234 1234 [Autofill link](#)

**EXPIRY MM / YY** **CVC**

MM / YY CVC

**BILLING POSTCODE**

[Empty field]

Do you want to assign this card to ALL active monthly plans?

Yes No

Cancel Add Card

**Please Note:** This is the post code of the address that the card is registered to. If the card is rejected it may mean that it is different to your home address

**NOTE:** If you already have active monthly plans on your account, you will get an option asking whether you would like to set this new card as the payment source for **ALL** of these plans.

Do you want to assign this card to ALL active monthly plans?

- Select **Yes** or **No**
- Click **Add Card**

### ***A Note on Card Storage***

Your card is stored on your online account to make it easier for you to make payments. However, your full card details are **not** stored on our system. They are encrypted by our payment provider, Stripe, who then send back an encrypted token to our system. All we see is the last 4 digits which help us identify the correct card if you wish to pay over the phone.